# Students' Feedback Analysis Report 2024

## Overview

The feedback survey aimed to assess various institutional services, including office operations, hostel facilities, IT infrastructure, library services, general facilities, and academic aspects. A total of 450-560 students participated across different sections.

## 1. Office & Administrative Services

**Strengths:**

- **Examination Branch:** 77% of respondents rated it as Good/Very Good.
- **Online M C College Portal:** 80% found it user-friendly.
- **Online GU & Samarth Portals:** More than 75% gave positive ratings.
- **Identity Card & Certificate Distribution:** Over 75% rated them as Good/Very Good.

**Areas of Improvement:**

- **Scholarship Branch:** 30% found it Not Satisfactory, indicating delays or inefficiencies.
- **Admit Card/Mark Sheet Distribution:** 29% rated it as Not Satisfactory, suggesting potential issues in accessibility or processing.

### Examination Branch



- Not Satisfactory
- Satisfactory
- Good
- Very Good

### Identity Card Distribution



- Not Satisfactory
- Satisfactory
- Good
- Very Good

## 2. Library Services

**Strengths:**

- **Ambience for Study:** 78% found it Good/Very Good.
- **Staff Assistance:** 74% gave positive feedback.

**Areas of Improvement:**

- **Availability of Books:** 30% found it Not Satisfactory or just Satisfactory.
- **Photocopy/Printing & Internet Facilities:** About 40% reported dissatisfaction, indicating a need for better resources.

### Availability of Books



- Not Satisfactory
- Satisfactory
- Good
- Very Good

### Ambience for Study



- Not Satisfactory
- Satisfactory
- Good
- Very Good
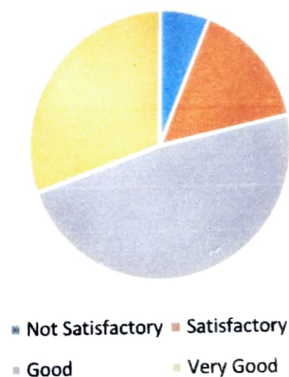
## 3. IT Infrastructure

**Strengths:**

- **Smart Boards & Projectors:** 71% found them Good/Very Good.

**Areas of Improvement:**

- **Internet Connectivity:** 36% rated it as Not Satisfactory, highlighting a need for better bandwidth and stability.

# 4. Hostel Facilities

**Strengths:**

- **Security Measures:** 68% found them Good/Very Good.
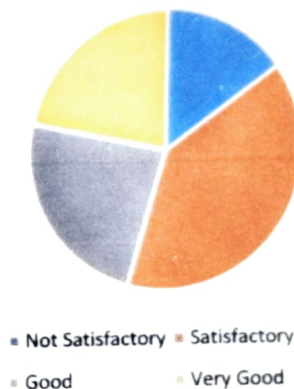- **Environment for Study:** 69% gave positive feedback.

**Areas of Improvement:**

- **Support from Staff:** 40% rated it as Not Satisfactory or just Satisfactory, suggesting room for better responsiveness.

### Environment for Study

### Support of the Staff



- Not Satisfactory  · Satisfactory
- Good  · Very Good

- Not Satisfactory  · Satisfactory
- Good  · Very Good

# 5. General Facilities

**Strengths:**

- **Laboratory Equipment Availability:** 73% found it Good/Very Good.
- **Lecture Hall/Auditorium:** 76% gave positive feedback.
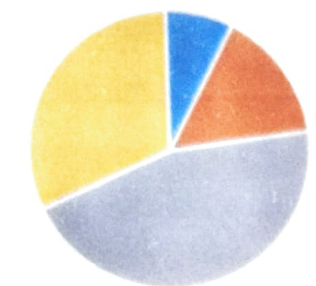
**Areas of Improvement:**

- **Canteen Facilities:** 48% found it Not Satisfactory or just Satisfactory, indicating hygiene or food quality concerns.
- **Classroom Cleanliness:** 26% found it Not Satisfactory, suggesting the need for better maintenance.
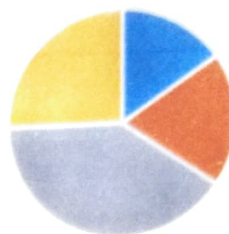
Principal,
Madhab Choudhury College
Barpeta

## Lecture Hall/Auditorium



- Not Satisfactory
- Satisfactory
- Good
- Very Good

## Cleanliness and Hygienic Environment



- Not Satisfactory
- Satisfactory
- Good
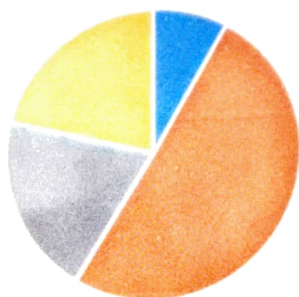- Very Good

# 6. Course & Academic Feedback

**Strengths:**

- **Curriculum & Syllabi:** 73% found it Good/Very Good/Excellent.
- **Assessment Methods & Faculty Teaching:** Over 70% rated them positively.
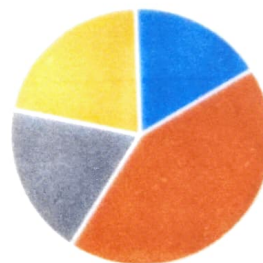
**Areas of Improvement:**

- **Internships & Field Visits:** 20% found them inadequate, suggesting a need for better opportunities.
- **Use of ICT Tools in Teaching:** 17% rated them as Not Satisfactory, indicating a need for increased technology integration.

## Curriculum and Syllabi



- Average
- Good
- Very Good
- Excellent

## Usage of Teaching aid and ICT tool



- Average
- Good
- Very Good
- Excellent

# Conclusion & Suggestions

1. **Scholarship** – It may be helpful to explore ways to streamline financial aid processes for improved efficiency.

2. **Certificate & Mark Sheet Processing-** Need to explore ways to streamline certificate issuance and mark sheet distribution could help ensure a smoother experience for students.

3. **Library & IT Services** – Expanding book availability and enhancing internet connectivity could further enrich the student experience. Upgrading IT facilities may also be considered.

4. **Hostel Staff Support** – Encouraging more responsive assistance from hostel authorities might contribute to a more comfortable living environment for students.

5. **Canteen & Hygiene Standards** – Enhancing food quality and maintaining cleanliness could make the canteen a more welcoming space.

6. **Internship & Skill Development Opportunities** – Providing additional student engagement programs, such as internships and field visits, may further support academic and career growth.

Principal,
Madhab Choudhury College
Barpeta

Coordinator
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